



# Town of Elon Rates & Billing Information

## Water Rates

- Water rate is \$5.56 per thousand gallons
- There is minimum charge for water up to 3000 gallons = \$16.68  
Usage after 3000 gallons is charged @ \$5.56 per thousand gallons
- Water customers outside city limits are charged double rates:
  - First 3,000 gallons = \$33.36
  - Usage over 3,000 gallons @ \$11.12 per thousand gallons



**Additional Bimonthly Fees: (per container) Solid Waste Fee (\$18.00) Storm Water Fee (\$6.00)**

*Notice: The charge for service begins when the meter is installed and connections made, whether used or not.*

## Sewer Rates

- Sewer rate is \$10.26 per thousand gallons
- Sewer customers outside city limits are charged double rates: \$20.52 per thousand gallons
  - Sewer Flat Rate Charge/Inside - \$ 63.13 (Bimonthly)
  - Sewer Flat Rate Charge/Outside - \$126.26 (Bimonthly)

## Billing

- Meters are read and bills rendered bi-monthly.
- Bills are mailed the first day of the following months:
  - January
  - March
  - May
  - July
  - September
  - November
- Bills are due when rendered and become delinquent 30 days thereafter. At this time a \$5.00 non-payment fee will be added to all delinquent accounts.
- Accounts continuing to be delinquent ten days after the due date will be assessed a \$20.00 delinquent fee and water will be disconnected. **Partial payment does not exempt your account from being charged late fees or reconnect fees when bills become delinquent after the due date.**

**Non-payment and delinquent fees are applicable regardless of lost or misdirected bills.** You should receive your water bill no later than the 15th of every other month. If you fail to receive your bill, please contact the Water Department at 584-0282 or 584-4828.

(July 1, 2019)