



# Town of Elon Rates & Billing Information

## Water Rates

- There is minimum charge for water up to 3000 gallons = \$17.67  
Usage after 3000 gallons is charged @ \$5.89 per thousand gallons
- Water customers outside city limits are charged double rates:
  - First 3,000 gallons = \$35.34
  - Usage over 3,000 gallons @ \$11.78 per thousand gallons



**Additional Bimonthly Fees: (per container) Solid Waste Fee (\$18.00) Storm Water Fee (\$6.00)**  
*Notice: The charge for service begins when the meter is installed and connections made, whether used or not.*

## Sewer Rates

- Sewer rate is \$10.88 per thousand gallons
- Sewer customers outside city limits are charged double rates: \$21.76 per thousand gallons
  - Sewer Flat Rate Charge/Inside - \$ 66.92 (Bimonthly)
  - Sewer Flat Rate Charge/Outside - \$133.84 (Bimonthly)

## Billing

- Meters are read and bills rendered bi-monthly.
- Bills are mailed the first day of the following months:
  - January                      - July
  - March                         - September
  - May                             - November
- Deposit for rental properties \$125.00.
- Bills are due when rendered and become delinquent 30 days thereafter. At this time a \$5.00 non-payment fee will be added to all delinquent accounts.
- Accounts continuing to be delinquent ten days after the due date will be assessed a \$20.00 delinquent fee and water will be disconnected. **Partial payment does not exempt your account from being charged late fees or reconnect fees when bills become delinquent after the due date.**

**Non-payment and delinquent fees are applicable regardless of lost or misdirected bills.** You should receive your water bill no later than the 15th of every other month. If you fail to receive your bill, please contact the Water Department at 584-0282 or 584-4828.

(July 1, 2020)